TAKTON

TAKTON OÜ · Savi tn 7, Pärnu 80041, Estonia · www.takton.ee

Limited Warranty Certificate

5 years limited warranty – waterproof LED luminaires

1. PRODUCT COVERED

Product family / platform	DCW214
Model designations	DCW214-120 (1174 mm) and DCW214-150 (1454 mm)
Manufacturer	TAKTON OÜ, Savi tn 7, Pärnu 80041, Estonia
Document No.	TAKTON-DOC-WAR-DCW214-001, rev 1.0

2. WARRANTY PERIOD AND SCOPE

TAKTON OÜ warrants that luminaires of the DCW214 platform will be free from defects in materials and workmanship under normal use and service for a period of 5 years from the date of delivery, subject to the conditions and exclusions set out below.

During the warranty period TAKTON OÜ will, at its own discretion, repair or replace any luminaire or component found to be defective, or supply an equivalent product. Remedy under this warranty is limited to repair, replacement or supply of equivalent goods; it does not include installation, de-installation, transport or other consequential costs unless agreed in writing.

3. CONDITIONS OF VALIDITY

- The luminaire is installed, commissioned and used strictly in accordance with the product datasheet and installation instructions, powered from a supply within its rated input.
- The luminaire is operated within its rated ambient temperature range for the specific configuration ordered.
- The stated ingress protection (IP66) of the luminaire is not compromised by field modification, drilling or removal of seals, cable glands or the diffuser.
- Where fitted, DALI control wiring, the motion sensor, or the emergency conversion device are installed correctly and operated within specification.
- No unauthorised repair, opening, or modification has been carried out; the LED module, driver and any emergency conversion device are replaced by the manufacturer or an authorised service partner only.

4. EXCLUSIONS

This warranty does not cover:

- Damage caused by incorrect installation, mechanical impact beyond the luminaire's rated impact resistance, or ingress of water or contaminants following damage to seals, cable glands or the housing.
- Failures caused by supply voltage outside the rated range, incorrect earthing, surges beyond the equipment's rating, or unstable or incorrect DALI/sensor control signals.
- Environmental conditions outside the product's ingress protection or ambient temperature rating for the configuration ordered.
- Normal ageing effects consistent with the declared lumen maintenance and, for emergency configurations, normal degradation of the emergency battery/converter with charge cycles.
- Cosmetic wear, and discolouration of external surfaces from environmental or chemical exposure beyond the platform's stated resistance.
- Force majeure, vandalism, accident, or use outside the intended application of the product.

5. CLAIMS PROCEDURE

Warranty claims must be submitted in writing to TAKTON OÜ, quoting the order code, batch/serial data and a description of the fault, together with proof of purchase. Products returned for inspection must be securely packed; TAKTON OÜ reserves the right to inspect the failed product before accepting a claim.

6. GENERAL

This warranty is given by the manufacturer and does not affect the statutory rights of the end user. It replaces all other warranties, express or implied, to the extent permitted by applicable law. This warranty is governed by the laws of the Republic of Estonia.

Signed for and on behalf of TAKTON OÜ:

Valery Nechaev
Managing Director
Pärnu, Estonia · January 2026