TAKTON

TAKTON OÜ · Savi tn 7, Pärnu 80041, Estonia · www.takton.ee

Limited Warranty Certificate

5-year limited warranty – outdoor LED luminaires

1. PRODUCT COVERED

Product family / platform	HELSINKI DCS300
Product description	Catenary LED luminaire for suspended installation on a tensioned cable, for streets, pedestrian zones, city centres, squares, parks, promenades, historical areas and other urban public spaces
Manufacturer	TAKTON OÜ, Savi tn 7, Pärnu 80041, Estonia
Document No.	TAKTON-DOC-WAR-DCS300-001, rev 1.0

2. WARRANTY PERIOD AND SCOPE

TAKTON OÜ warrants that luminaires of the HELSINKI DCS300 platform will be free from defects in materials and workmanship under normal use and service for a period of 60 months (5 years) from the date of delivery, subject to the conditions and exclusions set out below.

During the warranty period TAKTON OÜ will, at its own discretion, repair or replace any luminaire or component found to be defective, or supply an equivalent product. Remedy under this warranty is limited to repair, replacement or supply of equivalent goods; it does not include installation, de-installation, transport or other consequential costs unless agreed in writing.

3. CONDITIONS OF VALIDITY

- The luminaire is installed, commissioned and used strictly in accordance with the product datasheet and installation instructions, using the catenary (tensioned-cable) mounting method and adjustable bracket described.
- The luminaire is operated within its rated electrical parameters (220–240 V AC, 50–60 Hz).
- The stated ingress protection (IP66) and impact rating (IK09) of the luminaire are not compromised by field modification, drilling or removal of seals or the optical cover.
- Where fitted, DALI control wiring or a Zhaga D4i node are installed correctly and operated within specification.
- No unauthorised repair, opening, or modification has been carried out; the LED module and driver are replaced by the manufacturer or an authorised service partner only.

4. EXCLUSIONS

This warranty does not cover:

- Damage caused by incorrect installation (including incorrect catenary cable tensioning or bracket adjustment), mechanical impact beyond the rated impact resistance, or ingress of water or contaminants following damage to seals or the housing.
- Failures caused by supply voltage outside the rated range, incorrect earthing, surges, or unstable or incorrect DALI/Zhaga control signals.
- Environmental conditions outside the product's ingress protection rating.
- Normal ageing effects consistent with the declared lumen maintenance; gradual light depreciation within the declared limits is not a defect.
- Cosmetic wear, and discolouration of external surfaces from environmental exposure.
- Force majeure, vandalism, accident, or use outside the intended application of the product.

5. CLAIMS PROCEDURE

Warranty claims must be submitted in writing to TAKTON OÜ, quoting the order code, batch/serial data and a description of the fault, together with proof of purchase. Products returned for inspection must be securely packed; TAKTON OÜ reserves the right to inspect the failed product before accepting a claim.

6. GENERAL

This warranty is given by the manufacturer and does not affect the statutory rights of the end user. It replaces all other warranties, express or implied, to the extent permitted by applicable law. This warranty is governed by the laws of the Republic of Estonia.

Signed for and on behalf of TAKTON OÜ:

Valery Nechaev
Managing Director
Pärnu, Estonia · January 2026