TAKTON

TAKTON OÜ · Savi tn 7, Pärnu 80041, Estonia · www.takton.ee

Limited Warranty Certificate

5-year limited warranty

1. PRODUCT COVERED

Product family / platform	DPL098 Back-Lit Office (UGR<19)
Product description	Back-lit LED ceiling panel for exposed T-bar ceilings, compliant with office glare requirements (UGR < 19)
Manufacturer	TAKTON OÜ, Savi tn 7, Pärnu 80041, Estonia
Document No.	TAKTON-DOC-WAR-DPL098-001, rev 1.0

2. WARRANTY PERIOD AND SCOPE

TAKTON OÜ warrants that luminaires of the DPL098 Back-Lit Office (UGR<19) platform will be free from defects in materials and workmanship under normal use and service for a period of 60 months (5 years) from the date of delivery, subject to the conditions and exclusions set out below.

During the warranty period TAKTON OÜ will, at its own discretion, repair or replace any luminaire or component found to be defective, or supply an equivalent product. Remedy under this warranty is limited to repair, replacement or supply of equivalent goods; it does not include installation, de-installation, transport or other consequential costs unless agreed in writing.

3. CONDITIONS OF VALIDITY

- The luminaire is installed, commissioned and used strictly in accordance with the product datasheet and installation instructions, powered from a supply within its rated input.
- The luminaire is operated within its rated ambient temperature range as stated in the product datasheet.
- The stated ingress protection and impact rating of the luminaire are not compromised by field modification, drilling or removal of seals, gaskets or the optical cover.
- Where fitted, DALI or 1–10 V control wiring is installed correctly and control signals remain within specification.
- No unauthorised repair, opening, or modification has been carried out; the LED module and driver are replaced by the manufacturer or an authorised service partner only.

4. EXCLUSIONS

This warranty does not cover:

- Damage caused by incorrect installation, mechanical impact beyond the rated impact resistance, or ingress of water, dust or contaminants following damage to seals or the housing.
- Failures caused by supply voltage or supply type outside the rated input, incorrect earthing, surges beyond the equipment's rating, or unstable or incorrect control signals.
- Environmental conditions outside the product's ingress protection or ambient temperature rating.
- Normal ageing effects consistent with the declared lumen maintenance; gradual light depreciation within the declared limits is not a defect.
- Cosmetic wear, and accessories not supplied and fitted by TAKTON OÜ.
- Force majeure, vandalism, accident, or use outside the intended application of the product.

5. CLAIMS PROCEDURE

Warranty claims must be submitted in writing to TAKTON OÜ, quoting the order code, batch/serial data and a description of the fault, together with proof of purchase. Products returned for inspection must be securely packed; TAKTON OÜ reserves the right to inspect the failed product before accepting a claim.

6. GENERAL

This warranty is given by the manufacturer and does not affect the statutory rights of the end user. It replaces all other warranties, express or implied, to the extent permitted by applicable law. This warranty is governed by the laws of the Republic of Estonia.

Signed for and on behalf of TAKTON OÜ:

Valery Nechaev
Managing Director
Pärnu, Estonia · January 2026