TAKTON

5 YEARS

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PRODUCT WARRANTY DECLARATION

5-YEAR LIMITED WARRANTY

1 Scope of warranty

TAKTON OÜ ("TAKTON") warrants to the original purchaser that its LED luminaires ("the Products") are free from defects in materials and workmanship under normal use and service, subject to the terms and exclusions set out below.

PRODUCTS COVERED

TAKTON Trackzoom (DTP112) LED track luminaire

WARRANTOR

TAKTON OÜ
Savi 7
80010 Pärnu
Estonia

2 Warranty period

5-YEAR LIMITED WARRANTY

Five (5) years from the date of delivery (invoice date). The warranty assumes that the Products are installed, used and maintained in accordance with TAKTON's mounting instructions and datasheets, and operated within their rated electrical and environmental specifications, including a maximum ambient temperature of 25 °C.

3 Remedy

Where a defect covered by this warranty is confirmed, TAKTON will, at its sole discretion, repair the Product, supply an equivalent replacement (where the original is discontinued), or issue a credit for the affected Product. This is the purchaser's sole and exclusive remedy. The warranty covers the supply of the repaired or replacement Product only; it does not cover de-installation, re-installation, transport, access equipment or labour costs, nor any indirect, incidental or consequential loss.

4 Conditions for validity

This warranty applies only where all of the following are met:

- Valid proof of purchase (invoice) is presented.
- The Product was installed by a qualified person in accordance with TAKTON's instructions.
- The Product has been operated within its rated electrical and environmental specifications.
- The defect is reported to TAKTON or the TAKTON distributor without undue delay after discovery.

5 Exclusions — when the warranty does not apply

This warranty does **not** cover, and TAKTON accepts no liability under it for:

- ✕ Improper installation, or installation not carried out by a qualified electrician or not in accordance with TAKTON's instructions.
- ✕ Operation outside rated electrical specifications: mains voltage or frequency outside 220–240 V AC / 50–60 Hz, over-voltage, voltage surges, lightning or unstable power supply.
- ✕ Ambient conditions outside ratings: ambient temperature above 25 °C, or use of an indoor-rated (IP20) Product in wet, outdoor, dusty, corrosive or chemically aggressive environments.
- ✕ Mechanical damage, impact, dropping or mishandling, and damage during transport or storage after delivery.
- ✕ Unauthorised opening, modification, repair or tampering with the luminaire, driver or wiring.
- ✕ Consumables and accessories subject to normal depletion, and Products used beyond their rated switching cycles.
- ✕ Use of non-original or incompatible components, drivers, control gear, dimmers, control systems, track or adaptors.
- ✕ Normal wear and cosmetic ageing; gradual lumen depreciation within the declared lumen-maintenance value (e.g. L70/L80) and colour shift within the declared tolerance — these are normal and not defects.
- ✕ Failure to observe the installation, operating or maintenance instructions.
- ✕ Damage caused by force majeure (fire, flood, lightning, natural disasters or vandalism).
- ✕ Products whose serial number or type label has been removed, altered or made illegible.

6 How to make a claim

To make a claim, contact TAKTON or your TAKTON distributor quoting the product type, quantity, serial or batch number, invoice number and a description of the fault. TAKTON may request return of the affected Product for inspection; goods must not be returned without prior authorisation.

7 Statutory rights & governing law

This warranty is granted in addition to, and does not limit or affect, any mandatory statutory rights of the purchaser under applicable law. This warranty is governed by the laws of the Republic of Estonia.

ISSUED FOR AND ON BEHALF OF TAKTON OÜ

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